

## Visitors Expectations Fact Sheet

- Visitors **MUST** present a verified negative COVID-19 test result within one week (7days) and visitation must be refused if the individual(s) fails to present such negative test results, exhibits any COVID-19 symptoms or does not pass screening questions.
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.
- Documentation must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP).
- No more than 10 percent (10%) of the residents shall have visitors at any one time and only two visitors will be allowed per resident at any one time.
- At this time, visitation is strictly prohibited in resident rooms or care areas with the exception of parents and immediate family members visiting a pediatric resident (up to age 21) on a dedicated pediatric unit/wing when such room is only occupied by the child receiving a visit.
- Visitation should be limited to outdoor areas, weather permitting, and under certain limited circumstances in an inside, well-ventilated space with no more than 10 individuals who are appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
- Visitors under the age of 18 years of age are prohibited from visiting residents at this time.
- Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the nursing home.
- Visitors must maintain social distancing, except when assisting with wheelchair mobility.
- Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction.
- Visitation hours are by appointment only. A copy of the nursing home's formal visitation plan is posted on the website and broadcasted via email.
- **The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.**